



SERVICE AUTHORIZATION

Please complete this form in its entirety and place the form inside the box with the equipment. Be sure to attach any documentation, schematics, wiring/hook-up diagrams, manuals, etc that may assist us in troubleshooting. Any drives that use keypads must have their keypads included with the drive. To ensure an accurate repair, a complaint must be provided. All estimates and repair prices are faxed so make sure to include your fax number. Any missing information on this form may delay the processing of your service request. Thanking you in advance for your assistance and we look forward to working with you.

Company _____	Contact _____
Address _____	Tel _____
Address _____	Fax _____
City/State/Zip _____	Email _____

Estimate Needed

I understand a repair estimate will be faxed to me. An estimate fee may apply for non-standard repair items. I will be notified of any estimating fees before any work is commenced.

RUSH Estimate Needed

I understand a rush estimate fee will be provided ASAP.

Emergency Repair Needed

I authorize the repair of this item on an overtime basis. I will be responsible for any and all emergency repair charges.

TPI Warranty

This item may be covered under TPI's warranty. If Test Point deems this as a non-warranty item, I will be notified of any charges before repairs are made. A specific, detailed complaint must accompany this form before any item is evaluated.

Equipment _____
Description: _____
Complaint: _____

<i>(please try to be specific with your complaint – not working is not a useful complaint)</i>

<p>Please ship your equipment with this form to:</p>	<p>TEST POINT, Inc. Building E 343 Granary Road Forest Hill MD 21050</p>
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